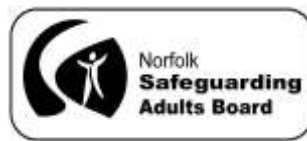


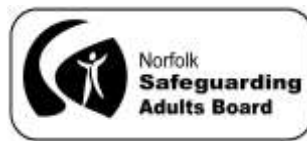
Norfolk Safeguarding Adults Board (NSAB) Business Plan for April 2022 to March 2023

Strategic Aim 1 – Prevention and engagement Business Priorities April 2022 – March 2023					
No	Topic	Action/measure	Lead	Timescale	Achievements
1.1	<p>Care home commitment 1</p> <p>To gather the safeguarding experience of relatives through working with Healthwatch</p>	<p>Meet with Healthwatch to discuss what already exists - agree what approach could best meet this commitment</p>	Board Manager (BM)	Ongoing	
1.2	<p>Care home commitment 2</p> <p>Learn from and publish examples of good safeguarding practice in care homes</p>	<p>To identify ways of collecting examples for onward sharing. This is linked to learning from <u>SARs F and G</u> relating to the care of dementia patients</p> <p>Ongoing delivery of events to be kept under review</p>	Deputy Board Manager (DBM)	Ongoing	
1.3	<p>Care home commitment 3</p> <p>To support the care home safeguarding champions network (previously) run by the Clinical Commissioning Group (CCG) Quality Improvement nurses for care homes, in collaboration with Norfolk & Suffolk Care Support Ltd (NSCS)</p>	<p>The board chair to have a conversation with commissioners to determine if this is an achievable objective</p>	Board Chair / BM / DBM		



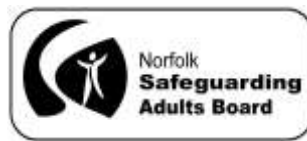
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1.4	NSAB will work to grow its local profile further, supporting a greater awareness of its aims and work with Norfolk partners and communities	Continued support of Locality Safeguarding Adults Partnerships (LSAPs) and links with Locality Safeguarding Children Groups (LSCGs) Development of communications strategy to widen reach / strengthen existing local communication channels	BM, DBM & Comms Lead	March 2023	
1.5	We will raise our profile with other relevant sectors & local groups and seek their support in preventative adult safeguarding work We will focus particularly on communicating with local groups that are seldom heard	We will develop a communications strategy that is influenced by the needs of adults at risk and those who support them Develop and grow in-reach into district councils, town and parish councils Work with equality, diversity and engagement colleagues to best understand the needs of minority ethnic communities in relation to safeguarding adults	DBM & Comms Lead	Ongoing	
1.6	We will link with county wide public events where possible to support preventative adult safeguarding messages	Rolling awareness raising and practice development events throughout the year with set themes – e.g. self-neglect & hoarding, Carer’s Week, Norwich Pride	BM / DBM PML and LSAPs	Ongoing	



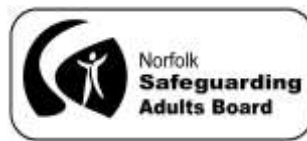
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		NSAB comms officer to support plan around Ann Craft Trust National Safeguarding Week (November)			
1.7	We will continue to seek assurances from all partner organisations that citizen involvement and the principles of Making Safeguarding Personal (MSP) are embedded in their safeguarding activities	Review of MSP will be included in the work to establish a robust quality assurance framework for NSAB partners	Chairs of NSAB and NSCP; BM and DBM	March 2023 - framework	
1.8	NSAB will demonstrate that actions taken have been influenced and advised by the experience of people who have been or may be at risk of harm	NSAB new comms strategy will be influenced by the needs of adults at risk We will deliver the Carers and Safeguarding campaign in conjunction with NCC and Carers Matter	Comms Lead BM	June 2022 End of 2022	
1.9	We will work to support the Integrated Care Board (ICB) and Integrated Care Partnership (ICP) to ensure the safeguarding adults agenda is clearly identified with the new organisation and its appropriate workstreams going forward	The board chair to have conversations with the ICB commissioners and ICP to determine how best to work in support of this objective	Board Chair / BM / DBM	Ongoing	



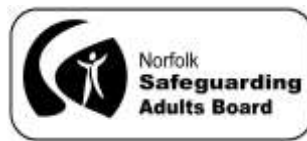
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Strategic aim 2 – Managing and responding to concerns & enquiries about abuse and neglect Business Priorities April 2022 – March 2023					
No	Topic	Action/measure	Lead	Timescale	Achievements
2.1	Closer working relationship with Norfolk Safeguarding Children Partnership (NSCP)	Regular meetings between NSAB & NSCP business teams to identify and maximise opportunities where we can work together or in alignment Regular meetings to be arranged with Chairs and board managers	Board Chair / BM / DBM	Ongoing	
2.2	Promote increased professional curiosity across all our networks to increase prevention and detection of harm and abuse	To develop specific messages on professional curiosity to embed into and strengthen existing communication	BM / DBM & Comms Lead		
2.3	We will drive improved and consistent approaches to Self-neglect and hoarding in Norfolk	Dedicated subgroup will complete work on a data collection tool to map need in Norfolk and identify next steps Produce a series of practitioner events to promote best practice, including hearing the voice of lived experience Participate in the National Institute for Health Research (NIHR) funded study led	BM / DBM BM	December 2022 Reporting June 2024	



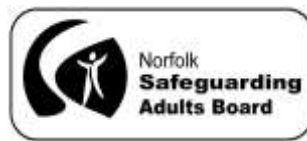
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		by Sussex University - <i>Improving collaborative inter-agency systems and practice in self-neglect</i>			
2.4	Continue support and provision of learning and development opportunities for the wider partnership to improve recognition and response at local level	<p>Review, refresh and publish the NSAB Learning and Development strategy</p> <p>Review the existing and potential range of learning opportunities</p> <p>Offer regular multi-agency webinars and learning events in line with key safeguarding themes and issues for Norfolk</p>	BM / DBM	<p>Sept 2022</p> <p>Ongoing</p> <p>Ongoing</p>	
2.5	We will create a short animation on the topic of older adults and domestic abuse. The aim is for this to be used by professionals and families to start conversations with older adults about domestic abuse, including how to seek support and help if needed	Working with CC Animation Studio and where possible with older adults with lived experience of domestic abuse, to produce the short animation	BM	December 2022 / January 2023	
2.6	We will work with the full partnership to support work to introduce Liberty Protection Safeguards (LPS)	The board chair to have a conversation with partner agencies and sectors to determine how to achieve this objective. This will include how NSAB can support raising awareness and understanding of LPS and its role within safeguarding adults	Board Chair / BM / DBM	Ongoing	



Norfolk Safeguarding Adults Board (NSAB) Business Plan for April 2022 to March 2023

Strategic aim 3 – Learning from and shaping future practice Business Priorities April 2022 – March 2023					
No	Topic	Action/measure	Lead	Timescale	Achievements
3.1	We will disseminate key learning from Safeguarding Adults Reviews (SARs) signed off during this year and SAR referrals (using a range of methods including learning events and associated materials as necessary), to support shared learning with all partner agencies with an emphasis on preventative safeguarding working	<p>Share learning from SARs in a range of formats as required and appropriate to any social distancing restrictions; make more use of virtual methods</p> <p>Develop appropriate materials to support dissemination of learning i.e. single page summaries, PowerPoint presentations</p> <p>To include the development of material that can be shared with residents and families where learning relates to care in residential settings</p>	<p>BM / DBM</p> <p>BM / Safeguarding Adult Review Group (SARG)</p> <p>DBM via the LSAPs</p>		
3.2	We will improve our assurance function and take a more structured approach to focused safeguarding themes and local issues, including MCA	<p>Create and publish NSAB risk and issue policy and associated Risk Register to help identify key areas for assurance</p> <p>Develop and implement a robust Quality Assurance (QA) framework and toolkit</p>	Independent Chair / BM / DBM	July 2022	
3.3	We will create and support a new subgroup of the Board to drive the work around quality assurance	This will be linked to the QA framework			



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3.4	We will monitor and scrutinise our functions through the publication of an annual report and financial statement of spending	Produce report (to include financial statement) to Norfolk County Council's Cabinet, and the Health and Wellbeing Board (H&WB) Publish Annual Report including in Easy Read format	BM		
3.5	The board will work to identify the additional learning and development needs of the partnership to in relation to MCA to support the most effective use of its principles in safeguarding adults	We will re-invigorate the working group established in 2021 to drive this objective We will complete development of a workforce survey on MCA designed via PML and roll this out	NSAB Business Group	July 2022	



Norfolk Safeguarding Adults Board (NSAB) Business Plan for April 2022 to March 2023

Glossary

BM	NSAB board manager
DBM	NSAB deputy board manager
CCG	Clinical Commissioning Group
LSAP	Locality Safeguarding Adults Partnership
LSCG	Locality Safeguarding Children Group
NSAB	Norfolk Safeguarding Adults Board
NSCP	Norfolk Safeguarding Childrens Partnership
PML	NSAB prevention, managing & learning subgroup
NCC	Norfolk County Council
SARG	Safeguarding Adults Review Group
SNH	Self-neglect and hoarding
MCA	Mental Capacity Act
LPS	Liberty Protection Safeguards
N&SCS	Norfolk & Suffolk Care Support Ltd
H&WB	Health and Wellbeing Board