

Coronavirus and Scams

Be aware of scams and protect yourself and others

Be aware of people offering or selling:

- Coronavirus testing kits - these are only offered by the NHS
- Vaccines or miracle cures - there is currently no vaccine or cure
- Overpriced or fake goods to protect yourself from coronavirus such as anti-bacterial products
- Shopping or medication collection services
- Offers to clean your home of coronavirus

Protect yourself and others:

If you are unsure, check with family and friends before accepting offers of help

- Don't assume everyone is genuine. It's okay to reject, refuse or ignore any requests. If someone attempts to pressure you into accepting a service then they are unlikely to be genuine.
- Don't be rushed into making a decision, if it sounds too good to be true, it probably is.
- Only buy goods or services from trusted sellers and think before parting with money or personal information.

Contact

For advice on scams call the Citizens Advice Consumer Helpline on **0808 223 11 33**

To report a scam call Action Fraud on **0300 123 2040**

Contact your bank if you think you have been scammed.

In collaboration with



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STANDARDS**

Scams Team