

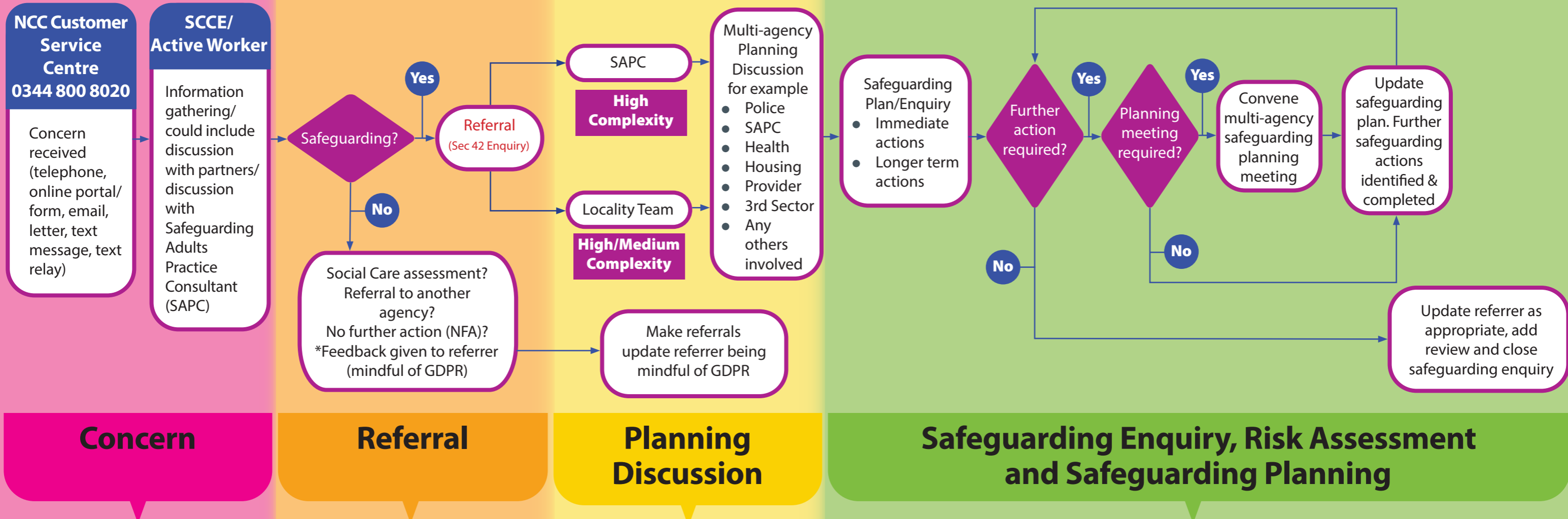
What happens when I raise a Safeguarding Adults concern?

Care Act Safeguarding definition

The safeguarding duties apply to an adult who:

- has needs for care and support (whether or not the authority is meeting any of those needs) and
- is experiencing, or is at risk of, abuse or neglect, and
- as a result of those care and support needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

GDPR	General Data Protection Regulations
NCC	Norfolk County Council
SAPC	Safeguarding Adults Practice Consultant
SCCE	Social Care Community Engagement



Feedback on concerns and referrals - feedback given on receipt of the concern and at the end of the enquiry. Feedback would be proportionate to the referrer's level of involvement.

Making Safeguarding Personal - what does the person want to happen? Discuss possible/likely outcomes to help manage expectations. Check at each stage and record. Record desired outcomes and views on actual outcome. Identify any gaps and escalate as necessary.

A **Safeguarding Adults Review (SAR)** could be triggered at any point in the end to end process or it could be triggered outside the process. It is important that all agencies know they can raise a referral for consideration of a SAR if an adult has died or been seriously harmed through abuse or neglect, and agencies did not work together to protect them. The criteria for a SAR and the SAR1 referral form can be found on the NSAB website. www.norfolksafeguardingadultsboard.info/publications-info-resources/safeguarding-adults-review/